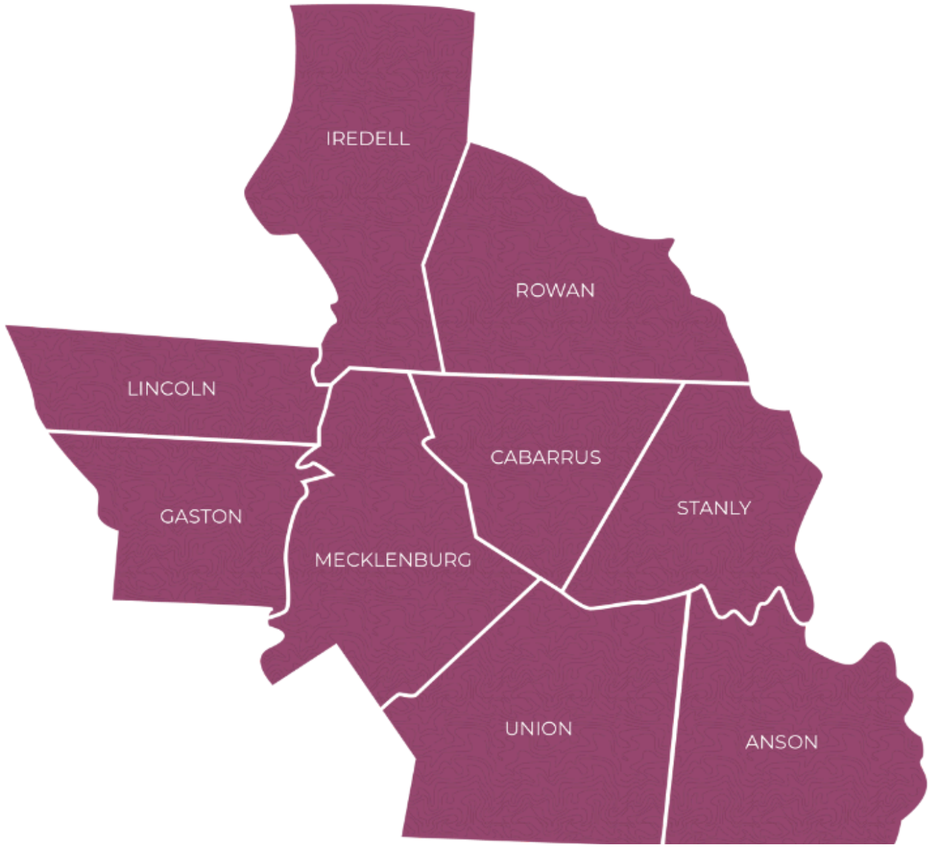
TRANSIT RESOURCES BY COUNTY

CONNECT CENTRALINA



Public transit resources are organized by county. Please visit the transit provider's webpage for additional information.

ANSON COUNTY, NC

Anson County Transportation System | ACTS

Services: Fixed-route public transit, demand response for people 60+ 704-694-2596
http://www.co.anson.nc.us/199/

CABARRUS COUNTY, NC

Cabarrus County Transit Services | CCTS

Service: Demand response 704-920-2246
http://www.cabarruscounty.us/departments/transportation

Rider Transit

Service: Fixed-route bus 704-920-7433
Service: ADA Paratransit 704-920-5876
http://www.ckrider.com/accessibility/

CLEVELAND COUNTY, NC

Transportation Administration of Cleveland County TACC & Cleveland County Transit | CCT

Services: Fixed-route and deviated fixed-route public transit, paratransit demand response
704-482-6465
http://www.taccshelbync.com/

GASTON COUNTY, NC

Gaston County ACCESS

Services: Demand response
704-866-3206
http://www.gastongov.com/164/access

GoGastonia

Services: On-demand microtransit
704-753-7439
Rides can be booked online, by phone or through the GoGastonia app, available in Apple and Google app stores
http://www.gastonianc.gov/gogastonia

LINCOLN COUNTY, NC

Transportation Lincoln County | TLC

Services: Subscription route, demand response
704-479-0020
https://www.lincolncountync.gov/139/Transportation

MECKLENBURG COUNTY, NC

Mecklenburg Transportation System | MTS

Services: Subscription route, demand response
704-336-4547 (Transportation Scheduling)
704-336-3040 (Customer Relations)
cfas.mecknc.gov/services/mecklenburgtransportation-system

Charlotte Area Transit System | CATS

Services: Light rail, fixed route bus, demand response, streetcar, vanpool 704-336-7433
ADA paratransit 704-336-2637
www.charlottenc.gov/cats

Shepherd’s Center of Charlotte

Service: Volunteer transportation for medical appointments and essential need
www.shepherdscharlotte.org

ROWAN COUNTY

Rowan County Transit System | RTS

Rowan Transit System (RTS)
Services: Subscription route, demand response
704-216-8899
www.rowancountync.gov/231/ rowan-transit-system

Salisbury Transit System | STS

Services: Fixed route, demand response
704-638-5252
www.salisburync.gov/ government/transit

Connecting Across Rowan for Seniors: Rufty-Holmes Senior Center Program

Service: Transportation for people 60+ (priority given to medical appointments)
704-216-7717
www.ruftyholmes.org/cars

STANLY COUNTY, NC

Stanly County Umbrella Services Agency | SCUSA

Services: Demand response, subscription route
704-986-3790
www.stanlycountync.gov/transportation

UNION COUNTY, NC

Union County Transportation (UCT)

Service: Demand response
704-292-2511
http://www.unioncountync.gov/departments/transportation

UNDERSTANDING TRANSIT SERVICES

Fixed-Route Public Transit:
Buses and trains that run on fixed routes and schedules. No reservation required.

Demand Response:
Shared rides by reservation with no fixed routes or schedules. Book 24–48 hours in advance.

ADA Paratransit:
Door-to-door transportation for eligible riders with disabilities who cannot use fixed-route transit.

Volunteer Transportation:
Rides provided by nonprofit or faith-based volunteer drivers for medical appointments and other essential trips. Advance reservations are usually required.

PLANNING YOUR TRIP

Many transportation services have a defined coverage area in addition to set operating hours. They may also have restrictions regarding the type of trip, such as rides to medical appointments, or age requirements. The following are a list of key considerations when selecting a transportation vendor and planning your trip.

- **Destination:** Does the service go where you need to travel?
- **Schedule:** Does it operate when you need it, including evenings, weekends, or holidays?
- **Trip Type:** Is your trip eligible, and what transportation options are available?
- **Cost:** How much does the trip cost? Does insurance cover it? Is there a membership fee?
- **Reservations:** How far in advance do you need to book?
- **Round Trip:** Do you need to schedule your return ride separately?
- **Returning Home:** How do you let the driver know you're ready for pickup?
- **Pickup:** Where is pickup, and how long should you expect to wait?
- **Changes or Cancellations:** What is the cancellation policy, and how much notice is required?